

		MANAGEMENT SYSTEM		Mod 44 – QUALITY AND SAFETY POLICY
MOD 44	Rev. 01	Ediz.D	Date of issue: 04/01/2023	Page 1 of 1

Musola Metalli has been operating for over fifty years in the field of the wholesale commerce of non-ferrous metals, cast iron, plastic materials and components wrought upon request of the clients.

It is a company which always wants to be in line with the times, investing in technology, IT, optimization of the processes and employee management. The main purpose of these actions is the complete customers' satisfaction, with an eye to the civic economy, which leads to a sustainable growth for both the people and the environment.

We firmly believe that sharing information is important, especially in the technical field. For this reason we manage and keep a network of monothematic websites updated. These websites are used to find information and to help us with our job. Thanks to this approach and also by maintaining the traditions and the peculiarities which characterise a family-owned company, today Musola Metalli is nationally known as a reliable partner.

Our Integrated Management System is based on the fundamental principles listed below:

- The constant commitment of the entire Organisation to the complete satisfaction of Customers' requests and expectations;
- Technical expertise on products and materials, marketed as an important, characterising aspect of the service provided to the Customer;
- A management approach based on analysing context, assessing the risks of the different areas (Quality - Occupational Safety - Environmental Protection - Protection of Personal Data - EU Reg. 333/11 and 715/13 - Administrative Liability of the Organisation) and meeting the requirements laid down by the technical standards adopted as reference: UNI EN ISO 9001:15 – UNI ISO 45001:18;
- Consideration of interested parties' expectations and of the repercussions that Company decisions may have on its own region and surrounding environment;
- Protection of workers' Health and Safety and of the Natural Environment, and, more generally, compliance with the obligations and requirements specified by the legislation in force, as essential requisites integrated into Company management strategies;
- Personnel involvement in the process of improving the organisation's performance with regard to Occupational Safety, including through consultation with the RLS (Workers' Safety Representative);
- Personnel training and education so that they are fully aware of Company rules and procedures and, more generally, of the correct operating procedures for carrying out their respective tasks;
- Periodic monitoring of each process in order to identify weaknesses and determine the relevant improvements;
- Commitment of the Management to implementing and periodically reviewing the Management System, developed through continuous improvement.
- Awareness and attention to the quality of the time spent in the Company, and realization of flexibility policies and employee benefits, for its Employees and related families.

Finally, as a further guarantee of its future and that of its employees, pursuant to Articles 6 and 7 of Legislative Decree 231/2001 on the administrative liability of entities, Musola Metalli has adopted and effectively implemented an Organisation, Management and Control Model.

The Integrated Management System Policy, the Company's Code of Ethics and any current Certificates are published on our website: www.musolametalli.it

San Martino Buon Albergo, 04/01/2023

The General Manager and Employer
